



LEGENDS DENTAL

— Ryan Ward, DDS —
FAMILY | IMPLANTS | COSMETICS

LEGENDS DENTAL FINANCIAL POLICY

We are passionate about providing you with high quality dental care. Our financial arrangements are based on an open and honest discussion about our recommendations, respective fees and our patient's financial capabilities. In most cases there is a way to make treatment affordable!

Payment is due in full at time of service. Any arrangements for payment plans and the method of payment will be made PRIOR to the date of service.

Payment: We will estimate and collect your out-of-pocket cost, the day of the services is provided. If an overpayment is made to your account, you will have a credit or can request a refund. Likewise if an underpayment is made, we will send statement for remittance of payment. Payment is expected within 30 days of the statement.

Insurance: Our team is committed to helping patients maximize their dental benefits. Because insurance policies vary greatly, **we can only estimate your coverage in good faith but cannot guarantee it.** It is your responsibility, as the insured patient, to be aware of the benefits provided by your insurance, including its limitations and exclusions. If you have any questions, regarding your co-pay or coverage, please ask before treatment is initiated. As a service to our clients, we will be happy to manage claim submissions and follow up on your behalf. Since your agreement with your insurance is a private one, regardless of what payment is received from the insurance carrier, please understand you at you are ultimately responsible for all costs generated by your treatment.

Appointment Reservations: For treatment appointments scheduled with Dr. Ward that are estimated to last longer than 2 hours, we do require an appointment reservation fee of 50% of the expected patient portion. This fee is due at the time the appointment is scheduled and will be applied to your co-pay.

Missed Appointments: Appointments are very valuable blocks of time. Once an appointment is made, that block is reserved specifically for you as Dr. Ward believes you deserve our undivided attention. Cancellations and no shows prevent us from helping other patients. **We ask that you honor all appointments made as we will honor your time while you are here. We reserve the right to charge \$39 fee for all cancelled or missed appointments without 24 hour notice.** We will make every effort (via text, email, phone call or card) to contact you and confirm your upcoming appointments to avoid unnecessary fees being charged to your account. However, please keep in mind that we have many patients to care for and need your consideration. Once you receive notification regarding an upcoming appointment, please text or call us to confirm the time so we know, in advance, the appointment still works with your schedule.

Patient Signature

Date